

March 2020

Dear residents,

Coronavirus JMB up-date

We are in the unfortunate position of having two of our staff team having to self-isolate, as household members have been diagnosed with Coronavirus.

Our aspiration had been to provide the fullest service for residents possible, but we now know that we need to minimise the chances of JMB staff spreading the infection to our residents and that we need to severely restrict the services that involve one-one interaction and visits to residents' homes.

The action that we are taking is to:

- Provide a telephone and email contract service only. This means that we will not be opening the office from Monday.
- Provide an emergency support service and minimise the number of staff who have to be in the building. The phone number is 020-7450 8000
- We are prioritizing essential services, which obviously includes supporting at-risk residents in self-isolation, who do not have family and friendship networks to support them
- Only do emergency/ health and safety repairs in residents' homes. This will give us chance to catch up on estates works
- We are suspending estates parking controls. However, it is even more critically important that car owners park responsibly because emergency vehicles will have to enter our estates.

For twenty-five years the JMB's ethos has been about mutual support within our community. This has never been needed more than it is at present.

Yours sincerely,

Andy Bates,
JMB Manager

RESIDENTS ARE THE REASON WE ARE HERE

26 LEATHERMARKET STREET, LONDON, SE1 3HN
ENQUIRIES@LEATHERMARKETJMB.ORG.UK

TEL: 020 7450 8000
WWW.LEATHERMARKETJMB.ORG.UK

Request to the JMB to provide support if I need to self-isolate

Name

Address

Phone number

Email address

Resident representatives have also volunteered to provide support. If you would like to receive this support you need to give specific consent. We will vet our volunteers carefully. This arrangement is covered by GDPR (data protection legislation), and our volunteers will be clear that they cannot share personal information with others.

I wish to receive support from JMB staff Y/N

And I wish to receive support from resident volunteers Y/N

Signed

Date

Please post to the JMB office, or email or phone your Resident Services Officer